SAP Business One® Service mobile app

Work smarter and faster with the SAP Business One Service mobile app. Manage and resolve service tickets easily, on the move.



View KPIs

- Monthly closed tickets
- Yearly in-service rate
- Top 5 **fixed** items
- Top 5 visited customers



Tickets

- View your tickets
- Filter tickets
- Check and synchronize tickets in your monthly calendar

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Contact	Person Roge	er Roberts	
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🚾 Date / T	ime Start	- 10:30, 21 F	eb 2018
	End	- 10:30, 22 Fe	eb 2018
Check In	Phone Call	Take Photo	Service History
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	vell St, Oxfo	rd, UK	
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Item descrip	otion		•••
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Ticket Details

Efficiently manage and resolve your service tickets online or offline



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Check-in and Check-out Remote worker safety feature



Location Check the customer's address on a map

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Call call your ner

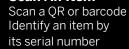


Capture important details or images

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Service History View a list of all other service call records

Scan An Item @•\$



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	create, duplicat
	cancel sales or



Attachment

Include important details of a service call

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Ticket Summary

Review and capture a report for your service ticket

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View and confirm the service ticket details

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Capture a customer signature on your phone screen

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Print a ticket summary on a portable Bluetooth printer



